

The New View – Frequently Asked Questions

How do I get to I-75?

To I-75 southbound, follow Grand Avenue (left out of parking) to Great Miami Blvd to Main Street. Turn right (south) on Main and right onto southbound on-ramp.

To I-75 northbound, follow Grand Avenue (left out of parking) to Great Miami Blvd to Main Street. Turn right (south) on Main and turn left at the on-ramp to route 4. Follow posted detour route to I-75 northbound. The I-75 north-bound ramp at Main Street reopens September 1, 2010.

Where do I park?

Patients visiting the physician office building may park in the lot adjacent to the building. Hospital visitors will continue to park in the garage; oversized vehicles will be accommodated on campus as space is available.

Where do I enter the parking lot?

When you pull into the relocated main entrance drive adjacent to the Christian Science Church on Grand Avenue, you will be greeted by security guards who will direct you into the appropriate parking areas for your visit.

What do I do if the garage is full?

If the garage is full, security personnel will direct you to a parking space as you enter the campus. There will be parking available to visitors at all times.

Do I have to pay for parking?

Parking in the garage costs \$2.00 per visit. We are currently making improvements to our garage, and your fees help offset these costs.

How will I get my patient to their destination?

Patients will be dropped off in the parking garage and assisted from their cars by parking attendants. Transporters and volunteers will be available to help patients as they move through the facility to their destination.

Where is registration?

Registration is located on the south side of the main lobby. To get to registration, follow the wall signs and floor stickers around the construction barriers, past the staff elevators, and the visitor elevators to pre-admission testing and registration

Where are the visitor elevators?

The visitor elevators are located on the south side of the main lobby. Follow the wall signs and floor stickers around the construction barriers, past the staff elevators to reach the main elevators.

Where do I wait for my ride?

Seating is available in the parking garage vestibule; as well as in the entrance vestibule and information desk alcove.

How long will this project take?

This is a two-year construction project; estimated date of completion is September 2012

When will the main lobby re-open?

We anticipate the main lobby will re-open in September, 2010.

Where do I get coffee?

Coffee is available in our cafeteria, which is located on the first level of the Hospital. Take the elevators down to the first floor and follow the signs to the cafeteria.

Why are you doing this project?

We are making much-needed improvements to the Grandview campus so we can better serve our patients. We are modernizing our facilities, improving access to same day surgery and building new pre- and post operative units, adding a new kitchen and dining room, and building two additional floors to house private patient rooms.

How will the community benefit from this project?

Grandview Medical Center is making a \$40 million investment in its inner city campus to ensure that patients have access to quality health care facilities for years to come.

Who do I call if I need help?

If you need assistance, please contact Campus Police at 723-5095. Patient Relations can be reached at 723-3213.

How do I reach a Chaplain?

Chaplains are available 24 hours a day to provide spiritual care and emotional support for patients and visitors. The Grandview chapel, located on level 2 near X ray is always open for prayer or meditation. To reach a chaplain, please call 723-3881.